

Hello,

We know that the impact of Covid-19 is top of mind, and we want you to know that we are taking the situation very seriously. In light of recent events, Yellow Pages has established a multi-disciplinary committee to monitor the evolution of the situation. In order to ensure that your services with us remain unaffected, all our offices will remain open and continue to operate according to normal working hours.

As a valued Yellow Pages customer, rest assured that we are taking all necessary precautions to ensure the health and safety of our staff and customers. We've enacted temporary measures to limit and monitor employee travel, and are working daily to adapt to government regulations.

Moreover, as a leader in print and digital marketing promoting small and medium business for over 100 years, we will ensure that our Yellow Pages solutions remain unaffected and fulfilment of your services will continue as planned. In this time of uncertainty, consumers are increasingly looking to connect with businesses over the phone and online, which is why Yellow Pages is rising to the occasion to ensure your business remains visible and competitive.

While we hope the conditions will improve as quickly as possible, our goal is to do everything we can to support the health and welfare of our community. At Yellow Pages, the health of all our customers and employees is our priority, and we wish you nothing but the best during these unfortunate times. We thank you for your continued support.

Sincerely,

Sherilyn King

Corporate Vice President- Sales, Customer Service and Marketing

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